

EMERGENCY: 911

-A-

ADA Coordinator 222-3603  
TDD/TTY 1-800-413-4955

Administrative Services 222-3600

Aquatic Centers 273-0700

Ambulance Billing 273-0652

Animal Control 222-3321

250 Mills Civic Parkway

Animal Licenses 222-3600

-B-

Better Business Bureau 243-8137

Building Safety/Inspections 222-3630

[developmentsservices@wdm-ia.com](mailto:developmentsservices@wdm-ia.com)

Building Permits & Inspection

Business License Info. 1-800-532-1216

-C-

Cable Television - Mediacom 246-1555

[mchsi.com](http://mchsi.com)

Billing, Cust. Service, Connect/ Disconnect,

2205 Ingersoll Ave. Des Moines

Jordan Cemetery 222-3444

Sales and Maintenance

Chamber of Commerce 225-6009

[www.wdmchamber.org](http://www.wdmchamber.org)

City Clerk 222-3600

[cityinfo@wdm-ia.com](mailto:cityinfo@wdm-ia.com)

Business related licenses/permits, pet licenses, parking tickets and voter registration.

City Council 222-3610

[cityinfo@wdm-ia.com](mailto:cityinfo@wdm-ia.com)

City Hall Offices 222-3600

4200 Mills Civic Pkwy [cityinfo@wdm-ia.com](mailto:cityinfo@wdm-ia.com)

City Manager 222-3610

[cityinfo@wdm-ia.com](mailto:cityinfo@wdm-ia.com)

Claim for Damages 222-3601

Code Enforcement 222-3304

[police@wdm-ia.com](mailto:police@wdm-ia.com)

Community Center 222-3440

Community & Econ. Development 273-0770

[ced@wdm-ia.com](mailto:ced@wdm-ia.com)

County Web Site Addresses

Dallas County [www.co.dallas.ia.us](http://www.co.dallas.ia.us)

Polk County [www.co.polk.ia.us](http://www.co.polk.ia.us)

Warren County [www.co.warren.ia.us](http://www.co.warren.ia.us)

-D-

DART (Des Moines Area Regional Transit)

(Formerly known as MTA) 281-8300

Development Services 222-3630

Building, Engineering & Planning Divisions

[developmentsservices@wdm-ia.com](mailto:developmentsservices@wdm-ia.com)

Des Moines Area Regional Transit (DART)

Public Transportation ...283-8100

[dart@ridedart.com](mailto:dart@ridedart.com)

Des Moines Register 284-8000

Subscriptions [desmoinesregister.com](http://desmoinesregister.com)

Driver's License 244-8725

Driveway Permits 222-3480

560 S. 16<sup>th</sup> St. [publicworks@wdm-ia.com](mailto:publicworks@wdm-ia.com)

-E-

Economic Development 273-0770

[ced@wdm-ia.com](mailto:ced@wdm-ia.com)

Election Office:

Dallas County 993-4751

Polk County 286-3247

Warren County 961-1020

Electrical Service See UTILITIES

Emergency Medical Services (EMS) 222-3652

EMS Billing 8055 Mills Civic Parkway

CPR and Public Access Defibrillation Classes

[ems@wdm-ia.com](mailto:ems@wdm-ia.com)

-F-

Farmers Market ..222-3642

Fire Administration 222-3420

3421 Ashworth Road [fire@wdm-ia.com](mailto:fire@wdm-ia.com)

-G-

Gas Service See UTILITIES

-H-

Hazardous Waste

Regional Collection Center 967-5512

Holiday Pool 273-0700

Housing Rehabilitation Program 273-0770

[housing@wdm-ia.com](mailto:housing@wdm-ia.com)

Human Resources 222-3616

[cityinfo@wdm-ia.com](mailto:cityinfo@wdm-ia.com)

Human Rights Commission 222-3675

Human Services 222-3660

318 5<sup>th</sup> St. [humanservices@wdm-ia.com](mailto:humanservices@wdm-ia.com)

Senior & Disabled Transportation, Energy

Assistance, Food & Clothing Pantry,

Homeless Prevention

-I-

Illegal Waste Disposal 281-5145

<http://www.state.ia.us/government/dnr/>

State Dept of Natural Resources Industrial

or major hazardous waste and chemical

spills.

Minor/Household Spills 222-3321

-J-

Job Hotline (City of WDM) 222-3522

[www.wdm-ia.com](http://www.wdm-ia.com)

-L-

Library 4000 Mills Civic Parkway 222-3400

[library@wdm-ia.com](mailto:library@wdm-ia.com)

-M-

Marriage Licenses

Dallas County 993-5816

Polk County 286-3781

Warren County 961-1027

Mayor's Office 222-3610

Motor Vehicle License Plates/Registration

Dallas County 993-6992

Polk County 286-3030

Warren County 961-1144

MTA (New name under "DART")

-N-

Nature Lodge 222-3424

Raccoon River Park (2500 Grand Ave.)

-O-

One Call Underground Utility Lines

811 OR 1-800-292-8989

-P-

Parks and Recreation 222-3444

[parkrec@wdm-ia.com](mailto:parkrec@wdm-ia.com)

Passports 1-877-487-2778

Planning & Zoning 222-3620

[developmentsservices@wdm-ia.com](mailto:developmentsservices@wdm-ia.com)

Police Administration 222-3300

[police@wdm-ia.com](mailto:police@wdm-ia.com)

Police/Fire/EMS/Dispatch (WestCom)

Emergency 911

Non-Emergency 222-3321

2135 NW 108 Clive 50266 251-7773  
 107 Station St. Cumming 50061 981-4460  
 500 Hwy 6 Waukee 50263 987-9820  
 430 5<sup>th</sup> St. WDM 50265 255-6471  
**Property Tax**  
 Dallas County 993-5808  
 Polk County 286-3060  
 Warren County 961-1110  
**Public Transportation** See DART  
**Public Works** 222-3480  
[publicworks@wdm-ia.com](mailto:publicworks@wdm-ia.com)  
**-R-**  
**Recycling Programs**  
 Artistic Waste 262-4040  
[www.artisticwaste.com](http://www.artisticwaste.com)  
**Recreation Programs** 222-3444  
**Rental Housing Inspector** 222-3630  
[developmentservices@wdm-ia.com](mailto:developmentservices@wdm-ia.com)  
**-S-**  
**Senior Citizen Meals** 274-0373  
**Sewer Stoppages/Repair** 222-3480  
[publicworks@wdm-ia.com](mailto:publicworks@wdm-ia.com)  
**Shelter Rentals (Parks & Rec)** 222-3444  
**School Districts**  
 Norwalk 981-0676  
[www.norwalk.k12.ia.us](http://www.norwalk.k12.ia.us)  
 Waukee 987-5161  
[www.waukee.k12.ia.us](http://www.waukee.k12.ia.us)  
 West Des Moines 633-5000  
[www.wdm.k12ia.us](http://www.wdm.k12ia.us)  
**Sidewalk Permits** 222-3480  
 560 S. 16<sup>th</sup> St. [publicworks@wdm-ia.com](mailto:publicworks@wdm-ia.com)

**Social Security Offices** 281-6899  
**Street Light Outages**  
 MidAmerican Energy 1-800-799-4443  
**Street Repairs/Cleaning** 222-3480  
[publicworks@wdm-ia.com](mailto:publicworks@wdm-ia.com)  
**-T-**  
**Taxes**  
 Dallas County Treasurer 993-5808  
 Polk County Treasurer 286.3060  
 Warren County Treasurer 961-1110  
**Tickets**  
**Moving Violations**  
 Dallas County 993-5816  
 Polk County 222-3772  
 Warren County 961-1032  
**Parking Violations**  
 City Clerk 222-3600  
**Traffic Lights/Street Signs** 222-3480  
[publicworks@wdm-ia.com](mailto:publicworks@wdm-ia.com)  
**Trash & Yard Waste Collection** 262-4040  
[www.artisticwaste.com](http://www.artisticwaste.com)  
**Tree Planting Permits** 222-3480  
[publicworks@wdm-ia.com](mailto:publicworks@wdm-ia.com)  
**-U-**  
**Utilities Mid American Energy**  
 Gas & Electric 1-888-427-5632  
 EMERGENCY 1-800-595-5325  
 One Call Line Locator 1-800-292-8989  
[www.midamericanenergy.com](http://www.midamericanenergy.com)  
 West Des Moines Water Works 222-3460  
 Water/Solid Waste, New Service, Service  
 Changes/Maintenance: 4200 Mills Civic Pky  
 Water Treatment Plant 1505 Railroad Ave.

**-V/Z-**  
**Valley Junction Foundation** 222-3642  
**Vehicle Registration**  
 Dallas County 993-5812  
 Polk County 286-3030  
 Warren County 961-1111  
**Vendor Applications** 222-3601  
**Voter Registration**  
 Dallas County 993-4751  
 Polk County 286-3280  
 Warren County 961-1020  
 Iowa Elections Division ..... 281-0145  
**Water Works** 222-3460  
[waterworks@wdm-ia.com](mailto:waterworks@wdm-ia.com)  
 Service changes and maintenance  
 Water Treatment Plant 222-3465  
 1505 Railroad Avenue  
**WestCom**  
 EMERGENCY 911  
 Dispatch Non-Emergency 222- 3321

**EMERGENCIES: 911**

Persons with disabilities are encouraged to participate in City activities. Those individuals seeking City services and in need of special accommodations should either contact the department sponsoring the event or the ADA Coordinator.

# Local Services Directory



[www.wdm-ia.com](http://www.wdm-ia.com)

**4200 Mills Civic Parkway**  
**P.O. Box 65320**  
**West Des Moines, IA 50265-0320**



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