

ITS Business Systems Consultant 4 Written Questionnaire (Exam) - 2020

This exam is designed to assist you in presenting your background in areas applicable to this position. The most qualified candidates, based on their application materials and written exam responses, will be invited to participate in the next step of the selection process which will be an on-site interview.

Your response to each question should be as complete and concise as possible. The answer to each question should be limited to one typed page. A resume in lieu of answering any part of this questionnaire will not be acceptable. Plagiarized work will not be accepted, responses must be the original work of the candidate.

Your completed responses must be attached to your online profile under the “My Attachments” section in either a Microsoft Word or PDF format before the posted deadline. Late attachments will *NOT* be accepted. Completed questionnaires must be submitted no later than October 29th by 11:59 PM.

1. ITS currently has two positions available; one position in applications administration and one position in network administration. Please indicate your interest in position(s) and order of preference if interested in both.
2. Describe your understanding and work experience relating to data concepts such as data flows, data models and data architecture.
3. You must answer one or both questions below depending on your position interest.
 - a) If interested in the enterprise applications administrator position: Describe your experience configuring, troubleshooting, upgrading, patching, integrating or migrating enterprise-wide CoTS (commercial off the shelf) software.
 - b) If interested in the network administrator position: Describe your experience implementing, troubleshooting and architecting network or server technologies such as VMWare, Active Directory, Cisco, firewalls, TCP/IP, DHCP, security, VLANs, wireless, storage, monitoring tools or network architecture.
4. Describe your experience implementing security best practices.

Completed questionnaires must be attached to your online application in the “My Attachments” section no later than October 29th by 11:59 PM.

If you have any questions, please contact the Human Resources Department during normal business hours Monday – Friday, 8:00 am – 5:00 pm.

City of West Des Moines
Human Resources
4200 Mills Civic Parkway
West Des Moines, IA 50265
Fax: 515-273-0601
E-mail: humanresources@wdm.iowa.gov
Phone: 515-222-3616