



Solid Waste



Metro Waste Authority is the administrator for solid waste related contracts and services in the City of West Des Moines. This arrangement is another effort on the part of the City to combine with regional municipalities to help reduce the cost of services for residents.

Garbage Hauler Waste Connections (WCNX) www.wasteconnections.com 265-7374	Administrator Metro Waste Authority (MWA) www.whereshouldgo.com 244-0021	Yard Waste Hauler Recycling Hauler Waste Management (WM) www.wm.com Curb It! 244-7336
--	--	--

WHO DO YOU CALL with a solid waste question?

- EASY #1** - Check the sticker on the top of your cart!
- EASY #2** - Visit [Metro Waste Authority's website](http://www.whereshouldgo.com)
- EASY #3** – At a Glance:

Resident Inquiry	Responsible Party	Phone Number	Hyperlink	
What is my collection day?	Waste Connections	265-7374		
	or Waste Management	244-7336		
New customer account	WDM Water Works	222-3460	www.wdmww.com	
Exceptional (House-side) Service Request	Metro Waste Authority	244-0021		
Holiday Schedule	Metro Waste Authority	244-0021	MWA Website or WDM Website	
Where can I take household hazardous waste?	Metro Waste Authority	244-0021	MWA - Hazardous Waste Dropoffs	
Solid waste cart needs	Exchanges/Replacement	WDM Water Works	www.wdmww.com	
	Change in number of carts (up or down)	WDM Water Works	www.wdmww.com	
	Lost/Stolen Cart	1. Call Police to report and obtain a Case Number	222-3321	
		Then to obtain a replacement cart call:		
		2. WDM Water Works	222-3460	www.wdmww.com
Damaged Cart/Broken Lid	Waste Connections	265-7374	www.wasteconnections.com	
Missed solid waste collection	Waste Connections	265-7374	www.wasteconnections.com	
Extra Trash/Bulky Waste Stickers	Metro Waste Authority	244-0021	MWA - Extra Trash & Large	
Appliance Collection	Waste Connections	265-7374	www.wasteconnections.com	
Recycling cart needs	Exchanges/Replacement	Waste Management	www.wm.com	
	Extra cart	Metro Waste Authority	MWA - WDM Recycling Info	
	Lost/Stolen Cart	Waste Management	www.wm.com	
	Damaged Cart/Broken Lid	Waste Management	www.wm.com	
Missed recycling collection	Waste Management	244-7336	www.wm.com	
Compost It! Yard Waste	General Questions	Metro Waste Authority	MWA - WDM Yard Waste Info	
	Purchase Cart &/Or Annual Sticker	WDM Public Services 560 S. 16 th St., WDM	WDM Yard Waste Info	
Optional Premium Yard Waste	Order Annual Sticker	WDM City Hall Suite 2B 4200 Mills Civic Parkway		
	Order Annual Sticker & Pay On-Line	Metro Waste Authority	MWA -Renew Yard Waste Sticker On-Line	
Missed yard waste collection	Waste Management	244-7336	www.wm.com	
Where can I take a truck/trailer load of yard waste?	Metro Park Landfill in Mitchellville	515-967-2076	Metro Park East Landfill	
Yard Waste Cart – Warranty Issues	WDM Public Services	222-3480		