

LIHEAP-ENERGY ASSISTANCE AVAILABLE

November 1, 2014 - April 30, 2015

(Beginning October 1, 2014 for households with an elderly or disabled member)

West Des Moines Human Services Office

318 - 5th Street

West Des Moines, IA 50265

The Low Income Home Energy Assistance Program (LIHEAP) is available to assist qualifying low income Iowa homeowners and renters by paying a portion of their primary heating costs.

This program is funded by the Department of Health and Human Services through the Iowa Department of Human Rights/DCAA. West Des Moines (WDM) Human Services serves as a delegate agency of Red Rock Area Community Action Program Inc. for the purpose of taking LIHEAP applications.

LIHEAP applications will be taken in the WDM Human Services office for households having senior or disabled members beginning October 1, 2014. All other households are welcome to apply beginning November 1, 2014, and continuing through April 30, 2015.

Application Hours:

Monday, Tuesday, Thursday 8:00 a.m. - 3:00 p.m.

Wednesday 8:00 a.m. - 12:00 p.m.

To better serve you, we encourage you to schedule an appointment in advance by calling **222- 3660**; however we will accept walk-in applicants during the above application hours. For those who cannot make it during our regular application hours due to work or a documented medical reason, appointments may be considered for later afternoon hours or you may request to have application materials mailed to you.

To apply, please bring the following documents with you:

- Proof of identification in the form of social security cards for all household members. A photo ID for the head of household.
- Proof of all household members' gross income for the past 13 weeks or for the past calendar year (a copy of your 2013 federal income tax return),
- If renting, your landlord's name, address & telephone number
- Copy of your most recent heating/electric bill

The LIHEAP assistance is based on household income, household size, type of fuel, and other factors.

Eligibility for participation is established according to the following federal income guidelines:

INCOME MAXIMUMS

Household Size	LIHEAP Three Month Gross Income	LIHEAP Annual Gross Income
1	\$ 4,376	\$ 17,505
2	\$ 5,899	\$ 23,595
3	\$ 7,421	\$ 29,685
4	\$ 8,944	\$ 35,775
5	\$ 10,466	\$ 41,865
6	\$ 11,989	\$ 47,955

For households with more than six members, add \$1,523 / \$6,090 for each additional member.

*** Medical Waiver:** Households who are over LIHEAP regular income guidelines may be eligible for LIHEAP benefits through our medical waiver component. The medical expenses must be documented, paid, and non-reimbursable. For more information please contact WDM Human Services @ 515-222-3660.

"THIS PROGRAM IS NOT DESIGNED TO PAY A HOUSEHOLD'S TOTAL ENERGY COSTS. THE PROGRAM WILL PROVIDE SUPPLEMENTAL ASSISTANCE BASED ON SEVERAL FACTORS. THOSE FACTORS INCLUDE TOTAL HOUSEHOLD INCOME, HOUSEHOLD SIZE, DWELLING TYPE, AND TYPE OF HEATING FUEL, AMONG OTHERS."